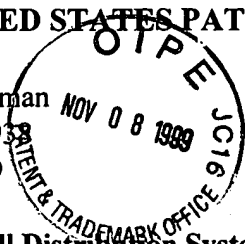


SECTOR #3

UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: E. Klingman
Serial No: 09/387,938
Filed: 09/01/99



Docket No: 54208-0035C1
Group Art Unit 2731
Examiner: Not Yet Assigned

For: "Table Driven Call Distribution System For Local And Remote Agents"

Box Missing Parts
Assistant Commissioner for Patents
Washington, D.C. 20231

TRANSMITTAL FOR RESPONSE TO FILE MISSING PARTS

Enclosed herewith for filing in the above-identified application are the following:

- ☒ Copy of Notice to File Missing Parts of Application (Filing Date Granted);
- ☒ Check No. 123411 in the amount of \$65.00, as payment of the required fees;
- ☒ Executed Declaration and Power of Attorney (2 pgs.);
- ☒ Verified Statement Claiming Small Entity (2pgs);
- ☒ Postcard for date-stamped return as confirmation of receipt of these items; and
- ☒ Other: Information Disclosure Statement and Form 1449

Total fees due in this application amount to \$65.00. The Commissioner is further authorized to charge any required additional fees, or credit any overpayment, to deposit account 02-3964.

Date: 11/3/99

OPPENHEIMER WOLFF & DONNELLY LLP
3373 Hillview Avenue., Suite 200
Palo Alto, CA 94304-1204
Tel: (650) 320-4000
Fax: (650) 320-4100

Respectfully submitted,

Claude A.S. Hamrick
Reg. No. 22,586

CERTIFICATE OF MAILING (37CFR 1.8 (a))

I hereby certify that this paper (along with any referred to as being attached or enclosed) is being deposited on 11/4/99 with the U.S. Postal Service as first class mail in an envelope addressed to: Assistant Commissioner for Patents, Washington, D.C. 20231.

Date: 11/4/99

I. Marie Kotsubo



UNITED STATES DEPARTMENT OF COMMERCE
Patent and Trademark Office
Address: COMMISSIONER OF PATENTS AND TRADEMARKS
Washington, D.C. 20231

APPLICATION NUMBER	FILING/RECEIPT DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NO./TITLE
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09/387,938 09/01/99 KLINGMAN

E 54208-3501

CLAUDE A.S. HAMRICK
OPPENHEIMER WOLFF & DONNELLY LLP
3373 HILLVIEW AVENUE
SUITE 200
PALO ALTO, CA 94304

0242/092



NOT ASSIGNED

2731

DATE MAILED:

09/22/99

NOTICE TO FILE MISSING PARTS OF APPLICATION Filing Date Granted

An Application Number and Filing Date have been assigned to this application. The items indicated below, however, are missing. Applicant is given TWO MONTHS FROM THE DATE OF THIS NOTICE within which to file all required items and pay fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a). If any of items 1 or 3 through 5 are indicated as missing, the SURCHARGE set forth in 37 CFR 1.16(e) of ☐ \$65.00 for a small entity in compliance with 37 CFR 1.27, or ☒ \$130.00 for a non-small entity, must also be timely submitted in reply to this NOTICE to avoid abandonment.

If all required items on this form are filed within the period set above, the total amount owed by applicant as a ☐ small entity (statement filed) ☒ non-small entity is \$ 386.

☒ 1. The statutory basic filing fee is:

- ☐ missing.
- ☒ insufficient.

Applicant must submit \$ 176 to complete the basic filing fee and/or file a small entity statement claiming such status (37 CFR 1.27).

☐ 2. Additional claim fees of \$ _____, including any multiple dependent claim fees, are required.

\$ _____ for _____ independent claims over 3.

\$ _____ for _____ dependent claims over 20.

\$ _____ for multiple dependent claim surcharge.

Applicant must either submit the additional claim fees or cancel additional claims for which fees are due.

☒ 3. The oath or declaration:

- ☒ is missing or unexecuted.
- ☐ does not cover the newly submitted items.
- ☐ does not identify the application to which it applies.
- ☐ does not include the city and state or foreign country of applicant's residence.

An oath or declaration in compliance with 37 CFR 1.63, including residence information and identifying the application by the above Application Number and Filing Date is required.

☐ 4. The signature(s) to the oath or declaration is/are by a person other than inventor or person qualified under 37 CFR 1.42, 1.43 or 1.47.

A properly signed oath or declaration in compliance with 37 CFR 1.63, identifying the application by the above Application Number and Filing Date, is required.

☐ 5. The signature of the following joint inventor(s) is missing from the oath or declaration:

An oath or declaration in compliance with 37 CFR 1.63 listing the names of all inventors and signed by the omitted inventor(s), identifying this application by the above Application Number and Filing Date, is required.

☐ 6. A \$50.00 processing fee is required since your check was returned without payment (37 CFR 1.21(m)).

☐ 7. Your filing receipt was mailed in error because your check was returned without payment.

☐ 8. The application does not comply with the Sequence Rules.

See attached "Notice to Comply with Sequence Rules 37 CFR 1.821-1.825."

☐ 9. OTHER:

Direct the reply and any questions about this notice to "Attention: Box Missing Parts."

A copy of this notice MUST be returned with the reply.

Customer Service Center
Initial Patent Examination Division (703) 308-1202